



# SOUTH AFRICAN COUNCIL FOR SOCIAL SERVICE PROFESSIONS

## ADMINISTRATIVE NOTICE

REF: 2/20

20 November 2020

**NOTICE TO ALL REGISTERED SOCIAL WORKERS, SOCIAL AUXILIARY WORKERS, STUDENT SOCIAL WORKERS, SOCIAL AUXILIARY WORK LEARNERS, CHILD AND YOUTH CARE WORKERS, AUXILIARY CHILD AND YOUTH CARE WORKERS AND STUDENT CHILD AND YOUTH CARE WORKERS AND MEMBERS OF THE PUBLIC**

### TELEPHONE INTERRUPTION FROM 20 NOVEMBER 2020

The South African Council for Social Service Professions (SACSSP) wishes to inform all social service professionals and members of the public that due to infrastructure development to fast-track establishment of an efficient customer care call centre on SACSSP premises, there will be intermittent telephone interruptions affecting switchboard and telecommunications from 20 November 2020 until further notice.

We kindly request that all stakeholders contact the office via the following emails;

- **Registration related enquiries** (new applications, fees payable, registration certificates, restoration, change of particulars and status report):  
*Email:* [registrationsmanager@sacssp.co.za](mailto:registrationsmanager@sacssp.co.za)
- **Finance enquiries** (receipts, proof of payment, invoices and statements):  
*Email:* [elvis@sacssp.co.za](mailto:elvis@sacssp.co.za) or [regtemp1@sacssp.co.za](mailto:regtemp1@sacssp.co.za)  
Finance division manager if you want to escalate an enquiry: [finance@sacssp.co.za](mailto:finance@sacssp.co.za)
- **CPD or any education and training related enquiries:**  
*Email:* [cpd@sacssp.co.za](mailto:cpd@sacssp.co.za)  
ETD division manager if you want to escalate an enquiry: [etdmanager@sacssp.co.za](mailto:etdmanager@sacssp.co.za)
- **Professional conduct related enquiries:**  
*Email:* [profconmanager@sacssp.co.za](mailto:profconmanager@sacssp.co.za)

We apologise for any inconvenience and appreciate your understanding.

**ISSUED BY:** REGISTRAR, Ms Langi LC Malamba