



SOUTH AFRICAN COUNCIL FOR SOCIAL SERVICE PROFESSIONS

GENERAL NOTICE 8 of 2025

REF: 3/7/6/1/9

8 July 2025

NOTICE TO:

1. All social workers, social auxiliary workers, student social workers, student social auxiliary workers, child and youth care workers, auxiliary child and youth care workers, student child and youth care workers and student auxiliary child and youth care workers
2. Training institutions providing qualifications in social work, social auxiliary work, child and youth care work and auxiliary child and youth care work
3. Employers of social service professionals

NEW ONLINE REGISTRATION SYSTEM: UPDATE YOUR PARTICULARS KEPT IN TERMS OF SECTION 19(1) OF THE SOCIAL SERVICE PROFESSIONS ACT 110 OF 1978 FOR THE PURPOSE OF MIGRATING REGISTERED SOCIAL SERVICE PROFESSIONALS PROFILES TO THE NEW SYSTEM

1. The South African Council for Social Service Professions (SACSSP) will be introducing a new online registration system on **01 September 2025**, following the discontinuation of the previous online registration system on 28 February 2025 which was communicated through *General Notice 2 of 2025*.
2. The SACSSP is in the process of migrating registrants' profiles as on the Registers kept in terms of section 19 of the Social Service Professions Act 110 of 1978 onto the new system. The new system uses an email address as unique identifier, which means that registrants must have reliable *personal email addresses* for the purposes of accessing the system.
3. The SACSSP noted that while most registrants were issued practice cards for 2025/2026 financial year through email addresses as on the Register, a very large number of emails returned with an indication that the email address is not correct. Furthermore, it was also noted that some registrants used email addresses of their employers, colleagues, family members and friends for receiving practice cards. The SACSSP communication to registrants is primarily through email and therefore having the correct email address is important.
4. The migration of registrants' profiles onto the new system will require that the SACSSP has the correct email address of all registrants. Each registrant will be receiving a unique link to activate his/her profile on the new system. In preparation for the aforementioned and to prevent a situation where registrants do not receive the link or links to the new system going to the wrong recipients, the SACSSP decided to embark on an '*email campaign*', for registrants to update their email addresses, as part of the particulars kept on the Registers in terms of section 19 of the Social Service Professions Act 110 of 1978, before commencing the migration of profiles onto the new system.
5. **All social service professionals**
 - 5.1 All social service professionals are requested to update their particulars on the Registers for the purpose of migrating their profiles to a new registration system using this [Google Form](#). Please note that the link to the Google Form is safe and the Form requires minimum information to enable the migration of the registrant's profile onto the new system. It takes a minute to complete the form. Please be diligent when completing the Form to avoid errors.

- 5.2 The information provided through the Google Form will be imported into the new system, whereafter the SACSSP will then active the registrant's profile and issue a unique link to each registrant.
- 5.3 Registrants will receive a unique link through the email address provided and are expected to use the link to access the new system to create a new password, update their profiles and start using the system.
- 5.4 This Google Form will remain open until **1st August 2025**. However, registrants are encouraged to complete and submit the form as soon as possible to enable the SACSSP to start with the migration of profiles this month.

6. Webinar on new system

- 6.1 Kindly note that the SACSSP will be hosting a Webinar on **18th July 2025** through Microsoft Teams from 09h00 to 12h00, on the new registration system and further create awareness on the updating of particulars through the Google Form for the purpose of migrating registrants' profiles onto the new system.
- 6.2 This is a link for the Webinar: [Join the meeting now](#)

7. Employers and higher education and training institutions

- 7.1 Employers of social service professionals are requested to take note of this *General Notice 8 of 2025* and to bring the content thereof to the attention of all social workers, social auxiliary workers, child and youth care workers and auxiliary child and youth care workers, and encourage them to complete the Google Form.
- 7.2 *Higher education institutions* are requested to bring the content of *General Notice 8 of 2025* to the attention of all student social worker, student social auxiliary workers, student child and youth care workers and student auxiliary child and youth care workers, and encourage them to complete the Google Form.

- 8. Your cooperation in this regard is appreciated, as it will assist the SACSSP in the execution of its mandate and to provide a high-quality service to all social service professionals.

ISSUED BY: REGISTRAR, Mr Hitler Sekhitla